



106 E Main St • PO Box 1007 • Morristown, IN 46161 • ftgas.net
 P: (765)763-6393 • F: (765)763-7281 • Emergency: (800)379-1800 February 2019

ENERGY ASSISTANCE PROGRAM NOTICE

March 15, 2019 ends the Indiana Energy Assistance Moratorium protection. Review your monthly statement closely; you will need to bring your account current by close-of-business on the March due date.

If you are concerned that you will be unable to pay your full account balance, contact at least two days prior to the due date to discuss your account.

BALANCE DUE

In January, Fountaintown Gas Co., Inc. began using a new printing company for our monthly billing statements. A change you may notice is that if you have a credit on your account, you will no longer see a negative sign in front of your balance and instead see your balance in parenthesis.

**THINK
YOU
SMELL
GAS?**



what you
are doing



outside
immediately



by calling our
office or 911
(765)763-6393

Flooding and Natural Gas Meters

Recently there has been localized flooding in our service area; as a follow up, Fountaintown Gas Co., Inc. wants to ensure that you know what to do to help keep your natural gas system safe and reliable.

If water has risen to the level of our gas meter and/or regulator, notify Fountaintown Gas Co., Inc. at (765)763-6393 immediately. A service technician will need to inspect the situation, and after the water recedes some of our equipment may need to be replaced.

Flooding is an example of an instance that may require Fountaintown Gas Co., Inc. to shut off to specific properties. In an effort to communicate with our customers and inform them in a timely manner of any disruption in service, it is important you update your contact information when something changes.

DO YOU NEED TO UPDATE YOUR CONTACT INFORMATION?

If your contact information has changed since you established service with Fountaintown Gas Co., Inc., please complete the short form below and return with your next payment.

Account Holder: _____

Account Number: _____ Phone Number: _____

Service Address: _____

Billing Address: _____

Email Address: _____

Signature: _____ Date: _____